



South-South & Triangular Cooperation Scaling Up Innovations in Public Services

**Anir Chowdhury, Policy Advisor, a2i
Prime Minister's Office, Bangladesh**

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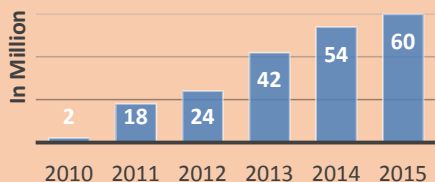
ICTs don't solve problems,
people do

Story 1: Taking Services to Citizens' Doorsteps through Digital Centres

4,500+ Rural and 700 Urban Local Govt.



Year Wise Service Recipient



Year Wise Income (In Million)



Collaboration with Local Govt. Division
4.5M services to citizens / month
\$600k earnings by entrepreneurs / month

Lessons

1. Experimentation is key
2. Service Process Simplification and then Digitization
3. Grassroots entrepreneurship and PPP



Story 2: Empowering Teachers

Setting Foundation for 21st Century Learning



শিক্ষক বাতায়ন
শিক্ষার উৎকর্ষ সাধনে শিক্ষক



2016

মূলপাতা | কন্টেন্ট | রূপ | সাধারণ শিক্ষা | কারিগরি শিক্ষা | মাদ্রাসা শিক্ষা | সহায়তা

<p>অনুসন্ধান</p> <input type="text"/> প্রতিষ্ঠানের ধরন <input type="checkbox"/> শ্রেণি <input type="checkbox"/> বিষয় <input type="checkbox"/> অনুসন্ধান	<p>বাংলা</p> <p>ধর্ম ও নৈতিক শিক্ষা</p>	<p>English</p> <p>বিজ্ঞান</p>	<p>গণিত</p> <p>ব্যবসায় শিক্ষা</p>
	<p>নোটিশ</p> <p>শিক্ষক বাতায়নের যাত্রা শুভ হোক আমরা অত্যন্ত আনন্দের সাথে জানাচ্ছি যে, ১৬ মে ২০১৩ শিক্ষক বাতায়নের শুভ উদ্বোধন ঘোষণা করলেন মাননীয় শিক্ষামন্ত্রী জনাব নুরুল ইসলাম নাহিদ, এমপি। এখন থেকে সকল শিক্ষক এই বাতায়নের সদস্য হবেন। নিজের</p>	<p>সাধারণ শিক্ষা</p>	<p>কারিগরি শিক্ষা</p>

সম্প্রদায়ের সেরা শিক্ষকবৃন্দ



A.K.M.I. Khairul Alam

অভিভাবক। আপনি মানসম্মত কন্টেন্ট তৈরি করেছেন। সেরা রেটিং পেয়েছেন। সার্বিকভাবে আপনি পোর্টালে সক্রিয়। ধন্যবাদ!

সক্রিয় শিক্ষকবৃন্দ



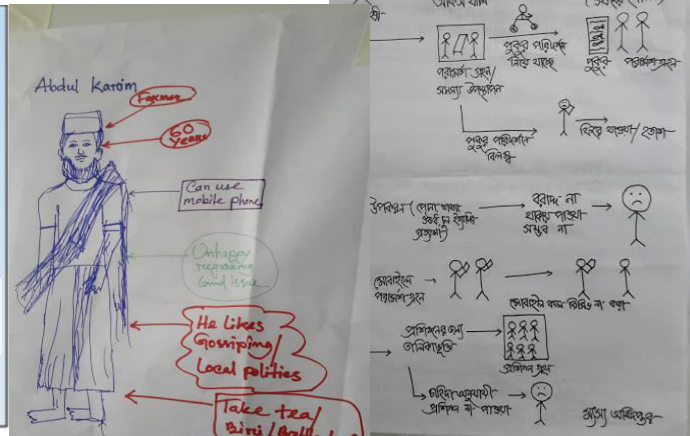
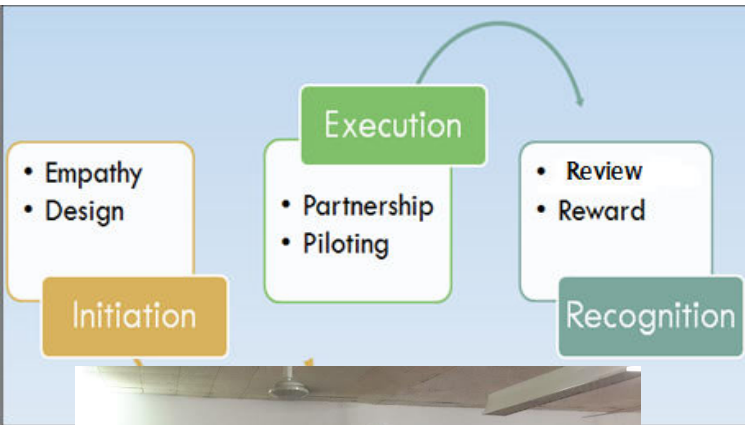
Collaboration with Ministries of Edu, Primary & Mass Edu, NGOs
 125,000+ teachers learning from each other
 Unprecedented form of teacher training
 Organic growth of interactive learning for millions of students



Empowered lives. Resilient nations.

Story 3: “Nudge & Nurture” Process

Creating Small Improvements



Collaboration with Cabinet and Ministry of Public Admin

‘Empathy’ training: more unlearning than learning

Walk a mile in Citizens’ shoes

‘Failure is OK’

Rules don’t forbid change, fears do!



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Resilient nations.

Recognition and Reward

Innovation Awards for Performance and Innovation



Digital Centre of The Year (2011)

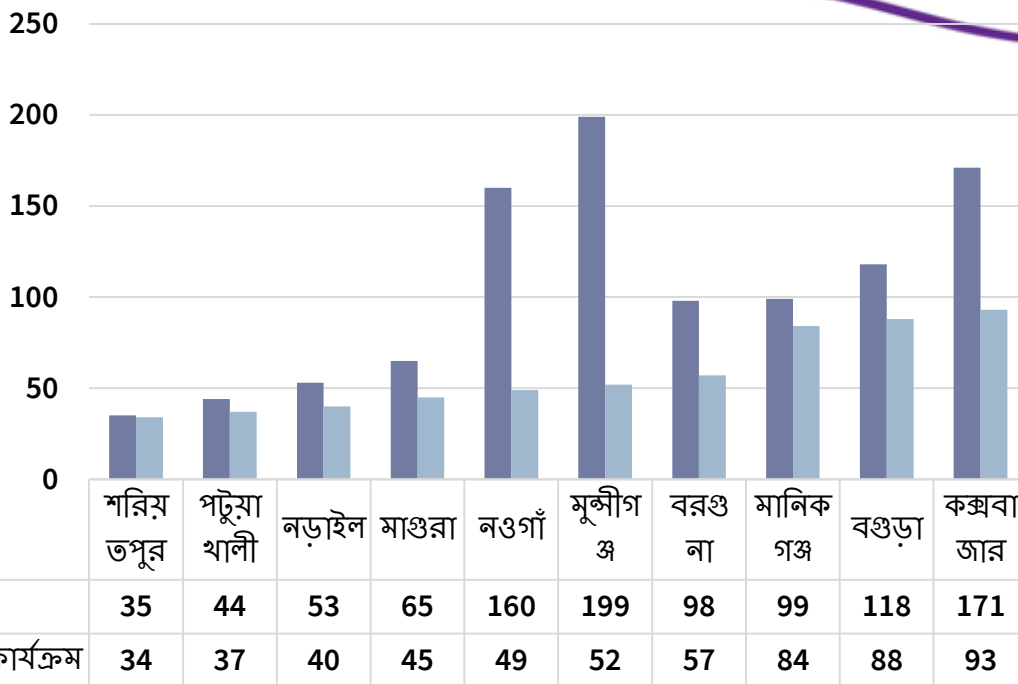
**Woman
entrepreneur of
Borohor Union
Digital Centre**

National level recognition from highest
authority encourages innovation



Competition across Agencies and Districts

Increasing Transparency, Accountability & Effectiveness through Dashboards



Collaboration with Ministry of ICT, Posts and Telecoms
Nobody wants to be in the bottom 10!



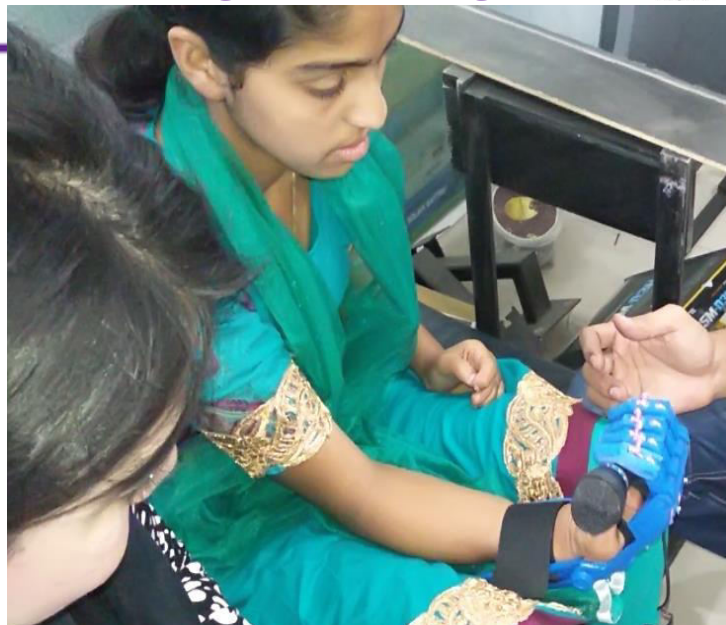
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Resilient nations.

Service Innovation Fund

Encouraging Failures for Breakthrough Thinking



Farmer's Window helping agri extension workers more quickly & accurately diagnose crop diseases through pictures.



Locally Created low-cost 3D Printer printing prosthetic limbs. Eva picking up something first time.



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Solve-a-thon: What Problems will YOU Solve for Your Country?



Food Security

Safe Drinking Water

Developed Transportation System

Renewable Energy

Agro and Agriculture

Developed Health Care

Daily Lifestyle Assistance

Life saving tasks

Obliterate Mosquitoes

Any Project solving Citizen Centric Issues!

64 District Innovation Fairs
8 Divisional Innovation Fairs
2 day boot camp

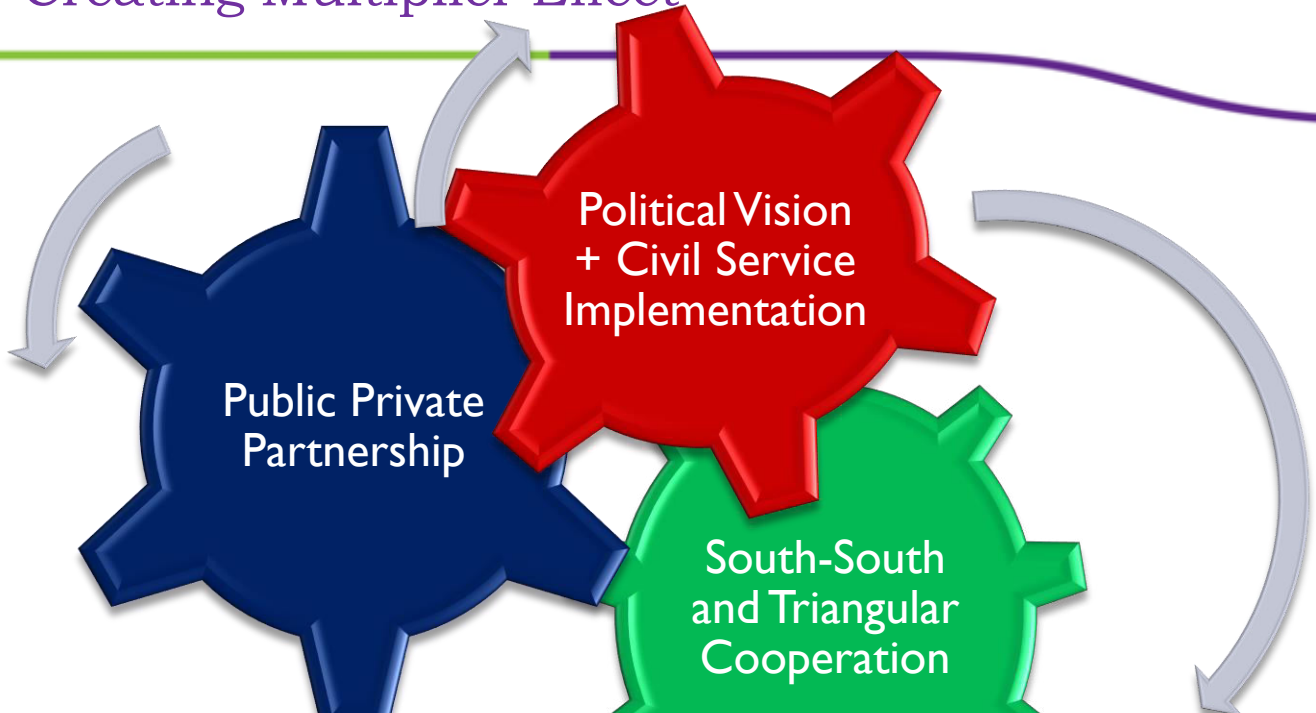
Grand finale: National Innovation Summit



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Resilient nations.

Extensive Partnerships

Creating Multiplier Effect



Learning from other people's mistakes is 'cheaper'
No need to reinvent the wheel
Better resource mobilization, wider ownership